#### Mid-Year Update: A Turning Point for DeBerry WSC

As we reach mid-2025, your Board of Directors is proud to share the significant progress made at DeBerry Water Supply Corporation. In just a few months, we've gone from a system burdened by years of neglect to one moving toward long-term reliability and improved water quality.

At the start of the year, we were under state enforcement, facing over 15 unresolved violations—some years old—which led to thousands in fines. We had failed an inspection, experienced repeated outages and discolored water, and were at risk of chemical treatment due to corrosivity. Leadership turnover and operational instability only added to the challenge.

Thanks to the tireless work of our staff, volunteers, and board—and your continued support—we've made major strides in stabilizing the system. The foundation is stronger, and while much work remains, we are finally headed in the right direction. This is just the beginning.

## **DeBerry WSC Mid-Year Update**









## Key Accomplishments

**State Compliance Achieved**- Closure of over 15 state violations- Positive TCEQ inspection results with manganese and corrosivity levels now below limits

For reference, this is what the state noted in 2020 regarding this system water. The agency's maximum secondary standard for manganese is 0.05 mg/L. Based on historic data from the agency's Drinking Water Watch database, the system has had manganese levels that both approach and exceed the maximum levels. This was the investigator's comment after the latest inspection this year. "DeBerry Water has moved mountains."

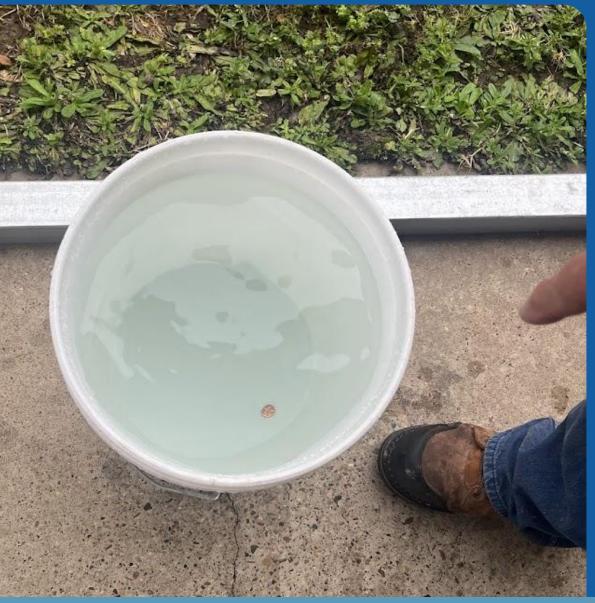
## Water Quality Improvements

Possible Chemical treatments are no longer the only option for clean water – Regular sampling, chlorine monitoring, and proper management has improved our water quality.





## Our Operators Goal is to be able to call Heads or Tails at each site flushed



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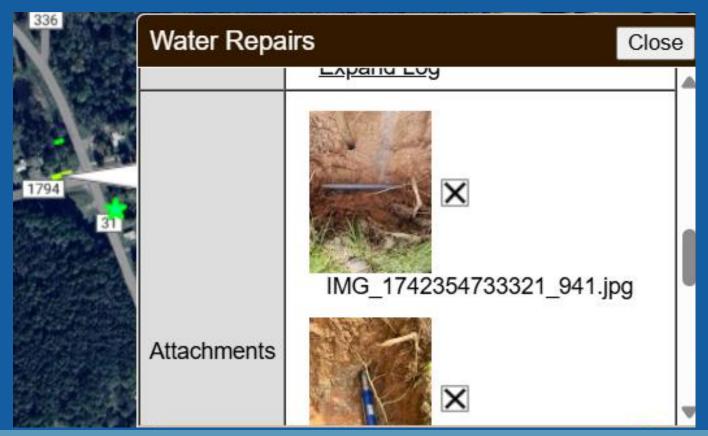
May 07, 2025

2357 FM 31, De Berry, TX 75639 Lat/Long: 32.306085°N, 94.167762 Weather: Sunny 78°F

## Leak Repairs & Mapping:

Water Repa		Close	
Line Material	PVC	1.	•
Cause Of _eak	Roots	1.	
Repaired By	G&S	1.	
Repaired Date	6.6.2025	1.	
Coordinates	32.3074551 -94.1583625	4	_

- An average of 6–8 leaks are repaired each month. Each repair is mapped and documented, including the parts used and labor involved. This helps us track recurring issues, plan future capital improvements, and better understand the
  - cost associated with maintaining each section of our
    - system.

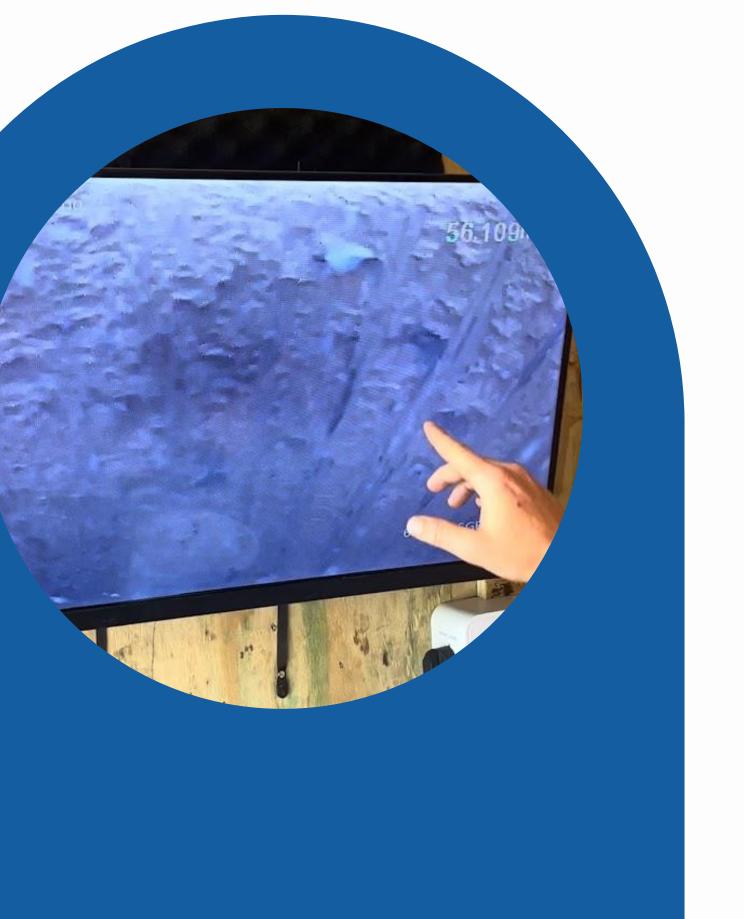


## Well & Tank Rehabilitation

Well #2 cleaned and rehabilitated. Electrical upgrades made and more in progress. New pump and motor

Well #4 cleaned and video inspected for future rehab. New pump and motor

New Drilling Logs created for wells to track the drawdown and recharge.



## Backup Power Installation

Generator installed at one well site (Sabine River Authority grant)

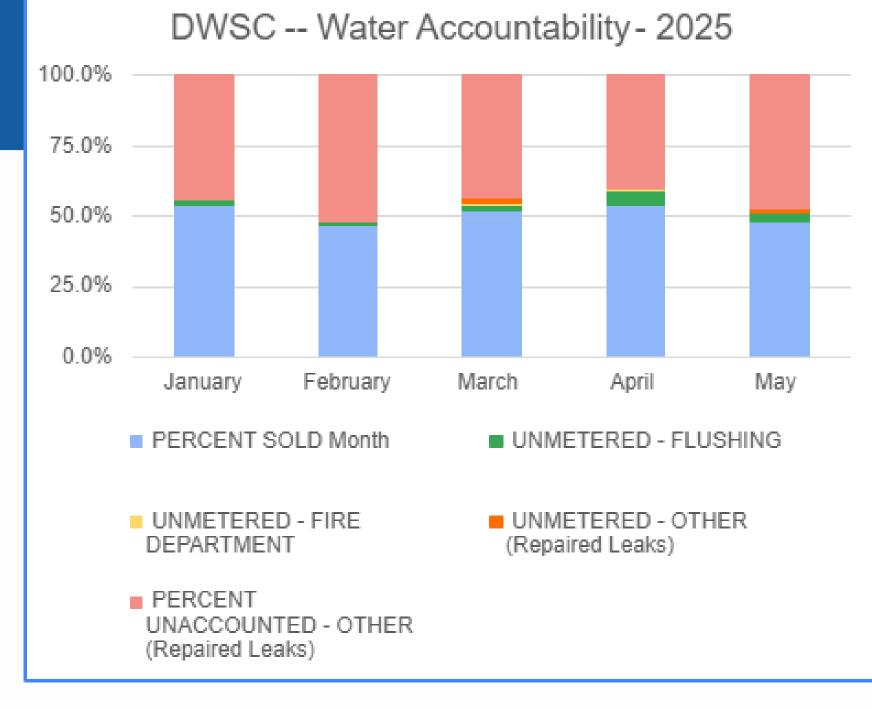
## Financial Oversight & Transparency DEBERRY WATER SUPPLY CORPORATION DeBerry, Texas ANNUAL FINANCIAL REPORT First audit in over 10 years in progress-State-required reports submitted ORAF PURPOSE (previously missing)- Free budget & rate study completed by Texas Rural Water A Day in the Life of a Circuit Rider: Paul King

Association



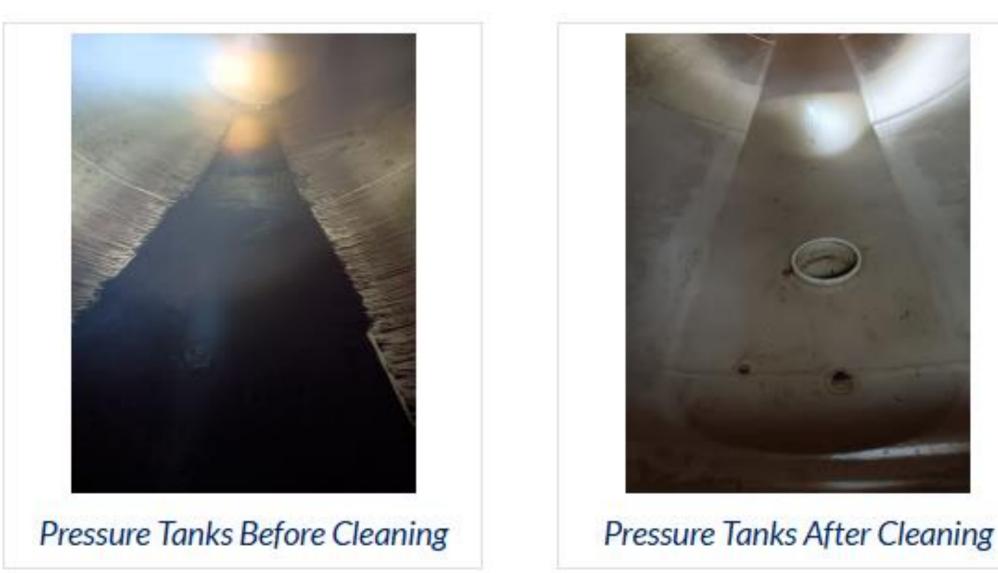
## Water Loss Management and Data Improvements:

Historical data shows that DeBerry WSC has consistently experienced significant water loss within the system. We now have a process in place to more effectively track production, as well as both metered and unmetered losses. While the current loss levels remain high, we've improved our calculation methods. We are actively working with our operators and external specialists to identify and address the sources of these losses more accurately.





#### **Tank Inspection Program** In 2025, all storage and pressure tanks were fully drained and cleaned. Before this, some tanks had accumulated sediment that was unknowingly being pumped back into the distribution system. We have since implemented an annual inspection schedule, along with periodic spot checks, to ensure ongoing cleanliness and system integrity.



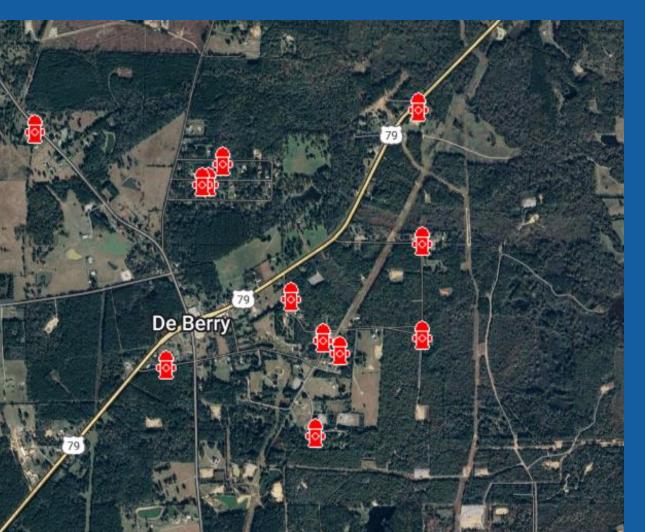
## Grant Applications and Future Capital Improvement Planning

 Over 9 projects submitted to Texas Water Development Board for consideration for funding through grants and principal forgiveness loans – Waiting to be scored for approval
USDA Search Grant for \$30,000 to assist with Preliminary Engineering and Enviromental Studies (these studies are required by the State of Texas) This has been approved we are waiting on release of funds

Project Needs for: Purpose:	DeBerry WSC This list of projects will be used to fill up the Project Informat	tion Forms for DWSRF and CWSRF							
Project No.	Project Title	Project Description	Phase(s) that DWSRF is desired - Planning, Acquisition, Design, Construction	Estimated Cost		Estimated Cost timelin (see other tabs) funding		Proposed timeline for funding application	Type of Funding
2	Leak detection	area due to aging infrastructure. This is a proposed project to detect and potentially monitor leaks in the system which will assist in the planning for water distribution line replacement and reduction in water loss. An asset management plan will be prepared as	Planning, Construction	\$	470,925	Mar-25	5 DWSRF		
3	Asset Management	The service area is currently facing issues such as aging infrastructure, water loss and operational challenges. This is a proposed project to account for the health of all assets handled by the WSC and to develop a plan to improve the operational reliability of the system, based on inputs from studies such as the hydraullic modeling, leak detection and other relevant information. An asset management plan will be prepared as well.	Planning	\$	396,500	Mar-25	5 DWSRF		
4	Water distribution line replacement (Planning, Design and Construction)	With an aging infrastructure and the need to reduce water loss, a planning project to replace small diameter water pipelines is proposed. This includes construction of new pipelines, valves and other appurtenances required for the reduction of water loss. This project will	Planning, Acquisition, Design, Construction	\$	1,273,847	Mar-25	5 DWSRF		

## System-Wide Flushing Improvements

Prior to the Colemans joining our team, there was no consistent flushing protocol in place, despite its importance and requirement by the State. We now follow a statereviewed and approved flushing protocol, which includes the installation of over 15 automatic flush devices. These can be programmed to operate more frequently in areas known to have water quality issues, improving system performance and compliance. Meters are placed on all auto flush valves to monitor use.



GPS of all current flushing sites to monitor effectiveness and allow for adjustments as needed



## Enhanced Meter Reading & Customer Support

With licensed field operators now reading meters, we're catching issues faster and detecting customer-side leaks early—saving water and money. Over 300,000 gallons of loss have already been identified, with many members alerted before billing. We've also replaced 60+ outdated meters, improving accuracy. Please ensure we have your current contact info so we can notify you quickly if a leak is detected.









#### Alerts

### Boil Water Notice Lifted 6.10.2025

June 10, 2025

Sign Up for Alerts

Unsubscribe

## **Keeping Members informed**

With our new alert system through the website, we can now send real-time updates about water outages and line repairs directly to your phone or email helping you stay informed and prepared. In the past, many members were unaware of Boil Water Notices, but this tool ensures better communication moving forward. If you haven't already, please visit our website to sign up and stay connected.

## **Uncovering Hidden System Issues**

We continue to find water lines that were undocumented or long forgotten. For years, I experienced poor water quality at my own home, with no amount of flushing providing a solution. Just last month, during a line break, the Colemans took it upon themselves to investigate further and discovered a dead-end line on my property—something no one had known about in recent memory. These are the types of challenges our field operators encounter daily, and they remain committed to uncovering and resolving them with diligence and care.



### **A COMMUNITY EFFORT**

**A Team Effort Moving Us Forward** None of this progress would be possible without the dedicated team working behind the scenes especially the Coleman family, who have worked tirelessly to help stabilize our system. "Dispatch Debbie," as we fondly call her, continues to answer your calls with unmatched positivity and ensures your concerns are directed to the right person. Morgan Irvin, our behind-the-scenes accounting wiz, is diving into the world of water and working closely with members to make billing and payments as smooth as possible. Like many in our community, she's experienced the water issues firsthand and wanted to be part of the solution.

Your board members—Matt Tillman, Kathy Yates, Mary Robinson, Steve Werner, and myself—remain committed to transparency, progress, and action. There's more work ahead, but we're proud of how far we've come and hopeful about what lies ahead.

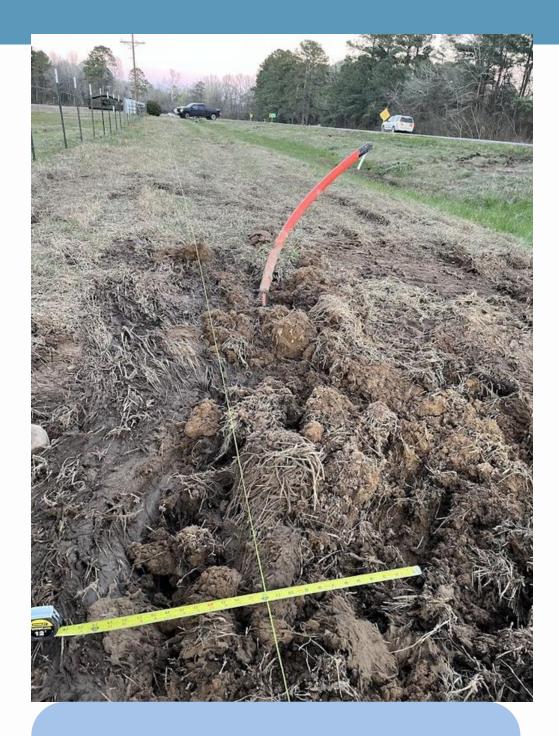
> Thank you for your continued support, **Sara Edwards** President, DeBerry WSC Board of Directors

> > To contact the board or staff, email deberrywsc@gmail.com or call our office during regular hours.



# THANK YOU!

- **Operators: Galen, Shelly, and Ashley Coleman**
- Field and Meter Operations: Derek Goyne
- **R&M: Galen Jr. and Chris Coleman**
- Well and Landscape Maintenance : Kasey Townsend



V.P Matt Tillman documenting locates to bill for fiber optic line breaks